



City of Chardon

Chardon Municipal Center • 111 Water Street • Chardon, Ohio 44024-1201

December 4, 2025

Dear Water/Sewer Customer:

In accordance with legislation passed by City Council on February 11, 2021, small increases in water and sewer rates will take effect with your January 2026 bill. City Council chose to implement small annual increases to help keep pace with costs (e.g., wage and inflationary increases) while minimizing the financial impact on customers because this approach will limit the potential for significant one-time increases. The following table shows the rates in effect for 2026, compared to the prior rates.

RATES	RESIDENT		BUSINESS	
	2025	2028	2025	2028
Water Service				
0 to First 1,000 Gallons	\$11.71	\$11.71	\$12.82	\$13.93
Per 100 Gallons Thereafter	\$0.70	\$0.73	\$0.77	\$0.78
Sewer Service				
0 to First 1,000 Gallons	\$17.02	\$17.82	\$19.81	\$20.61
Per 100 Gallons Thereafter	\$0.99	\$1.04	\$1.19	\$1.24
Water Capital Improvement				
0 to First 1,000 Gallons	\$4.24	\$4.52	\$5.54	\$5.62
Per 100 Gallons Thereafter	\$0.44	\$0.47	\$0.56	\$0.57
Sewer Capital Improvement				
0 to First 1,000 Gallons	\$4.24	\$4.52	\$5.54	\$5.62
Per 100 Gallons Thereafter	\$0.44	\$0.47	\$0.56	\$0.57

The City continues to offer a utility discount program for senior citizens, disabled persons, and surviving spouses. The information and other requirements necessary to qualify for a discount are detailed in the utility discount application, available at City Hall on the second floor or on the City's website at the following location: <http://www.chardon.cc/146/Water-Wastewater-Billing>. Additionally, this website location includes information for how customers can view their water usage online through an application called EyeOnWater, which includes receiving alerts for water leaks. If you have any questions about this letter, please feel free to contact me or the Finance Director.

Sincerely,

Dgp"l qwpi , City Manager

www.chardon.cc

**CITY COUNCIL
CITY MANAGER**

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FINANCE

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Income Tax

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Water & Sewer Billing

440-286-2949

Fax: 440-286-2658

PARK & RECREATION

440-286-2630

Fax: 440-286-2658

POLICE

440-286-6123

Fax: 440-286-2680

PLANNING & ZONING

440-286-2654

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PUBLIC SERVICE

440-286-2655

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*Division of Streets,
Cemeteries & Parks*

440-286-2656

Fax: 440-286-2681

*Division of Water
& Wastewater*

440-286-2657

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